

# Mornington Library Sensitive Storytime

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## Social Story

Updated February 2025

V2.0

[ourlibrary.mornpen.vic.gov.au](http://ourlibrary.mornpen.vic.gov.au)  
*Ideas. Information. Inspiration.*



## Acknowledgement

Mornington Peninsula Shire acknowledges the Bunurong people, who have been the custodians of this land for many thousands of years; and pays respect to their Elders past and present. We acknowledge that the land on which we meet is the place of age-old ceremonies, celebrations, initiation, and renewal; and that the Bunurong people's living culture continues to have a unique role in the life of this region.



# Guidelines



Thank you for choosing to use a Social Story written for Mornington Library.

This Social Story is suited for a person who may live with autism spectrum disorder, a language disorder, social communication difficulties and/or a cognitive delay/disability.

For your Social Story to be successful, we recommend you follow these guidelines.

- Read Social Story often and preferably two weeks in advance of visit.
- Social Story to be read and shared in an environment free of distractions.
- Be calm, comfortable and honest when reading a Social Story.
- Help the participant comprehend key points and consistently monitor for level of understanding
- Once the visit has taken place, revisit the Social Story to celebrate success.

Mornington Peninsula Shire hereby acknowledge the support and assistance provided by [Access Ability Australia](#) in helping to prepare this Social Story.

We express our sincere appreciation to Access Ability Australia for their pivotal role in assisting Mornington Peninsula Shire to highlight its commitment to accessibility and inclusion. Their expertise and support have played a vital role in ensuring that Mornington Library is welcoming to all individuals in our community.

# Accessibility

- Two accessible parking spaces in front of library.
- General parking in carpark across the road from the library with two-hour limit.
- General parking in carpark on Queen Street. No restrictions.
- Entry to library with slight gradient.
- Entry to library is through two sets of glass, automated sliding doors.
- Security partitions in front of entry doors.
- Visual communication board to support customer communication.
- Library floor surface – short pile carpet along with tiles in the foyer and toilet area.
- One all-gender accessible toilet with baby change.
  - Three women/girls toilets and three men/boys toilets (no ambulant).
- Toilet signage with Braille.
- Library with café.
- Food and drink permitted in library.
- Wayfinding signage in library.
- Information desk with wheelchair accessible counter.
- A variety of seating.
- Large print materials available.

## Libraries Victoria app

The [Libraries Victoria app](#) is a handy way to keep your library account up to date, access library resources and find out about upcoming events.

Use the app to:

- Keep a digital copy of your Mornington Peninsula Libraries membership card.
- Keep track of your current loans and renew your items.
- Search our catalogue.
- Place holds and check their status.
- Book a PC and submit Web Print jobs.
- Link your family's accounts and store multiple Mornington Peninsula Library cards in one convenient location.
- Scan the ISBN barcodes of books you find in stores or other libraries to see if we hold them at our library.

## Self-Serve Kiosks

Self-serve kiosk home screen features an accessibility button at bottom centre. Accessibility options include:

- **Lowered instructions.** Lowered instructions make it easier for people to understand instructions and follow along.
- Enlarged font selection.
- Verbal instruction mode for spoken guidance.
- “English” button on bottom left allows language selection.

- Mornington Peninsula Shire is Relay Service friendly.
- Free Wi-Fi.
- External return chutes outside at the front of the library. Items need to be scanned for chute to open.
- Internal return chute inside the library signed “Returns”.

## Computer Accessibility

A modified keyboard is available with large yellow keys and black lettering.

Users that require advanced accessibility on library computers can use ChromeVox. ChromeVox provides spoken feedback to navigate web pages.

You can turn ChromeVox on or off from any page by pressing Ctrl + Alt + z.

To enable ChromeVox on library computers:

1. Open the Chrome browser and go to Settings.
2. From there, select “Advanced,” then “Accessibility,”
3. Under the “Accessibility” section, toggle the ChromeVox option to enable it.

To enable ChromeVox on library tablets:

1. Press and hold the Volume down + Volume up buttons for 5 seconds.
2. While holding the buttons, you’ll hear a sound to indicate it’s working.
3. Keep holding the buttons, then ChromeVox will start speaking.

# Sensory Guide

A sensory guide helps people understand what they might feel, hear, see or smell.

It's useful for people who are sensitive to sensory experiences, such as those with autism spectrum disorder or sensory processing disorder.

This guide can be helpful in preparing for new or challenging situations.



## At Mornington Library, I might:

### Feel

- Change in ground surface.
- Heating/Cooling.
- Shared personal space.

### Hear

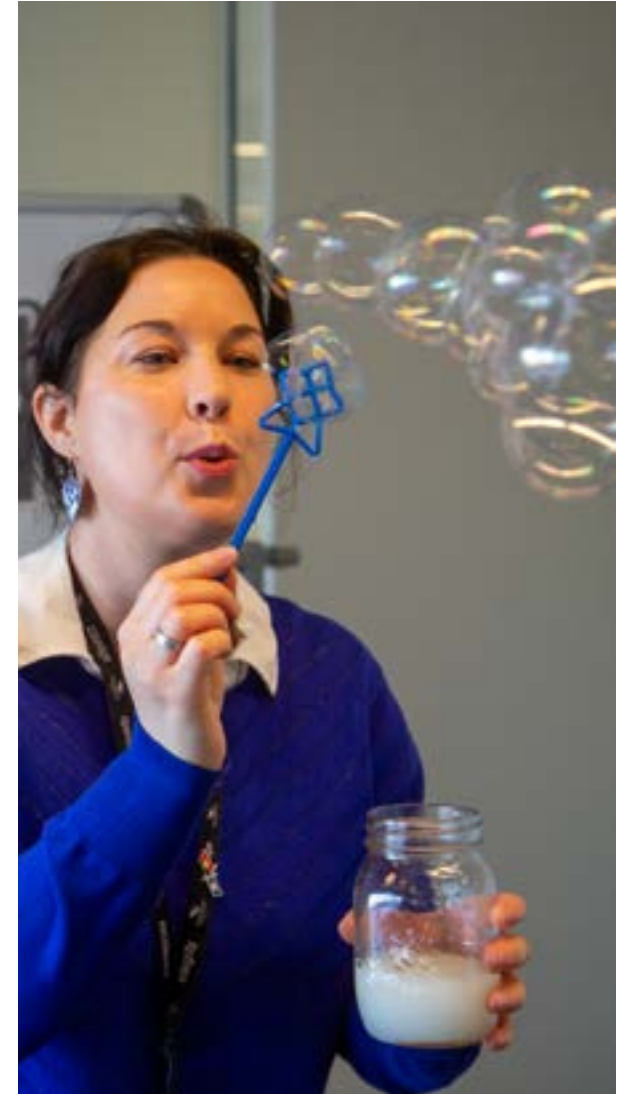
- Alarms beeping. (security partitions)
- Children playing, clapping or singing. (Storytime sessions)
- Computers.
- Library trolleys rattling.
- Photocopier/Printer Scanner beeps. (self-serve kiosk/borrowing books)
- Telephones.

### See

- Children dancing.
- Digital screens.
- Glare.

### Smell

- Food/Drink.



# Communication Board

## Mornington Library

This communication board uses symbols to share wants, needs, and thoughts, assisting individuals with communication challenges.

An example; first, we will go to the toilet, then we will go to the computer.  
Ways to use communication boards:

1. Point to symbols to convey messages.
2. Speak in full sentences pointing to assist board users.
3. Read words aloud while pointing, allowing partners to respond with "yes" or "no."
4. Encourage others to support communication difficulties by using the board.



FIRST

NEXT

THEN

Yes	Accessible parking 	Accessible toilet 	Booking 	Cafe 	Deaf/Hard of hearing 
No	EFTPOS 	Emergency 	First aid 	Food allergies 	Headphones 
Help	How much? 	Large print 	Library activities 	Meeting rooms 	Membership 
I want	Printer 	Public computer 	Question 	Receipt 	Recharge station 
Something is wrong	Social Story 	Storytime 	Talking books 	Toilet 	Write it down 
Where is	Nappy change area 				

I am going to visit Mornington Library for Sensitive Storytime.

Sensitive Storytime is for children aged 4-7 years old who like a quiet and relaxed Storytime with a small group of people.



When I arrive, I will see people who work at the library.

They are called library staff.

They may be wearing black t-shirts with white writing and a rainbow.

All library staff will be wearing nametags and lanyards.





My trusted adult will walk with me to the Sensitive Storytime room.

I will see colourful cushions on the floor.

I may choose to sit on one of the cushions.

My trusted adult can sit with me.

There will be other children and adults at Sensitive Storytime.



Library staff will say hello.

Library staff will sing a welcome  
song and blow some bubbles.

I might like to blow bubbles too.



Library staff will read stories, play music and sing songs.

Other children may sing, dance or move during songs at Sensitive Storytime.

I may want to sing, dance or move too.

I can move to the back if I feel I am too close to other people.

That is okay.



There will be cards with pictures on them to show what we will be doing next.

There will be a clock which shows how much time is left at Sensitive Storytime.

There will only be a small number of other children there.

This is so that Sensitive Storytime does not feel too busy or noisy.

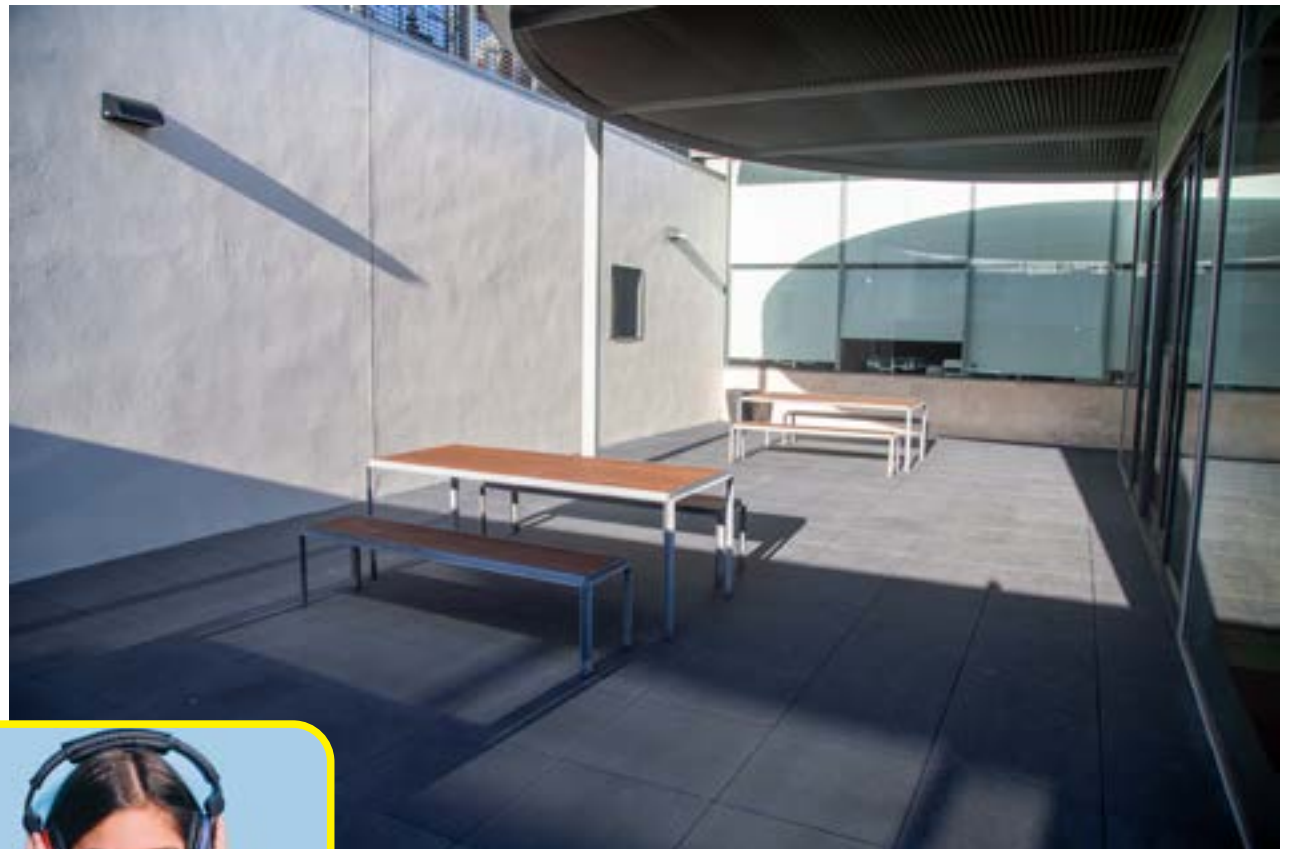


I can use my headphones to help with the noise.

I can sit on the couch outside the room.

I can go outside to the courtyard for quiet time.

My trusted adult will come with me if I leave.



Library staff will sing a goodbye song at the end of Sensitive Storytime.

Library staff will feel happy if I say thank you to them when I leave.

I might be able to go to the children's area after Sensitive Storytime has finished.



# Mornington Library



## Contact Details

Mornington Library Vancouver Street  
Mornington, Victoria, 3931

Phone (03) 5950 1820

Website [ourlibrary.mornpen.vic.gov.au](http://ourlibrary.mornpen.vic.gov.au)

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